

Companies House customers encouraged to file online due to paper processing delays

News story

The water supply issue at our Cardiff office has been resolved, but it's a busy time with many companies due to file annual accounts before the end of December.



The water supply issue at our Cardiff office has now been resolved.

However, we still have very limited numbers in the office due to coronavirus (COVID-19) restrictions. This means it's taking longer than usual to process paper documents, forms and letters.

It's a particularly busy time at Companies House with many companies due to file annual accounts before their deadline at the end of the month. We're also preparing for [the end of the Brexit transition period on 31 December](#).

Our digital services are available 24 hours a day, 7 days per week. We encourage all customers to [file online](#) before your deadline to make sure your documents are processed quickly and on time.

If you cannot file online, please make sure you file your accounts as early as possible to meet your deadline and to avoid a late filing penalty.

Published 15 December 2020