

Communications Authority press release

The following is issued on behalf of the Communications Authority:

This press release summarises the decisions of the Communications Authority (CA) following its 80th meeting, held in November 2018:

Revisions to the Code of Practice on Verification of the Addresses of Potential Customers for Mobile Telecommunications Services

Taking into account views and comments received from the industry and relevant stakeholders, the CA approved the revisions to the Code of Practice on Verification of the Addresses of Potential Customers for Mobile Telecommunications Services (the revised CoP). The revised CoP provides practical guidance to mobile service providers in respect of the verification of the addresses of potential customers when they enter into commercial arrangements with the service providers for use of mobile services and the documents that are considered to be acceptable proof of address from the customers. The revised CoP contains enhancements to cater for the evolving industry practices such as online transactions for mobile service subscriptions.

The revised CoP should be observed and complied with by all providers of mobile telecommunications services, including holders of the unified carrier licence, services-based operator licence, and class licence for offer of telecommunications services under section 8(1)(aa) of the Telecommunications Ordinance (Cap. 106).

The revised CoP is available from the CA's website (www.coms-auth.hk/filemanager/statement/en/upload/479/cop201805e.pdf) and will be brought into effect one month from the date of the issue, i.e. on December 29, 2018.

Renewal of other licensable television programme service (other licensable TV) licences

The CA approved the applications of Kowloon Panda Hotel Limited, Gala Hotels Limited, Shangri-La Hotel (Kowloon) Limited, Bauhinia Hotels Limited and Sheraton International (Hong Kong) Limited for renewal of their respective other licensable TV licences for the provision of television programme services to hotel rooms in Hong Kong for a period of 12 years. Including the five licensees mentioned above, there are 22 other licensable TV licensees providing services to more than 70 hotels in Hong Kong.