

Communications Authority press release

The following is issued on behalf of the Communications Authority:

This press release summarises the decisions of the Communications Authority (CA) following its 79th meeting held in October 2018:

Disruptions of the telecommunications services of China Unicom (Hong Kong) Operations Limited (China Unicom)

On February 27 and March 31, 2018, there were two incidents of network outage of China Unicom, causing disruptions to its telecommunications services including mobile voice services, short message services and mobile data services. The first incident lasted for five hours and 40 minutes and the second incident lasted for seven hours and 25 minutes, with each incident affecting about 138 150 customers. The Office of the Communications Authority (OFCA) conducted an investigation into the two incidents. Having considered OFCA's assessment and China Unicom's representations, the CA concluded that China Unicom had breached General Condition 5.1 of its services-based operator licence (licence no. 922), which required it to operate, maintain and provide a good, efficient and continuous service in a manner satisfactory to the CA. The CA decided to impose a financial penalty of \$160,000 on China Unicom. For details, please refer to the CA's Decision published on the CA's website:

www.coms-auth.hk/filemanager/statement/en/upload/472/Unicom_FinalDecision_e.pdf.

Renewal of other licensable television programme service (other licensable TV) licences

The CA approved the applications by The Peninsula Hotel Limited, Ricobem Limited and Langham Hotels International Limited for renewal of their respective other licensable TV licences for the provision of television programme services to hotel rooms in Hong Kong for a period of 12 years. Including the three licensees mentioned above, there are 22 other licensable TV licensees providing services to more than 70 hotels in Hong Kong.