

[CMA letter to Nationwide on further breaches of the NI PCA Banking Order](#)

Nationwide informed the CMA in June 2019 that between June 2018 to June 2019 it had failed to provide leaflets on switching PCAs to around 120,000 customers in breach of the Northern Ireland Personal Current Account Banking Market Investigation Order 2008. Although the Order was revoked before the CMA was notified of the breach, Nationwide has committed to provide affected customers with those leaflets.

For previous breaches by Nationwide of this Order see the [CMA's letter dated 30 October 2018](#).

For information on the NI Banking PCA Order see [the case page](#).