

CMA Letter to Cardif Pinnacle about two breaches of the PPI Order

The CMA wrote to Cardif Pinnacle about two breaches of the PPI Order. With the first breach, 77 customers did not receive their Annual Reviews at the times required in the Order. With the second breach, 167 customers received Annual Reviews with inaccurate information. Cardif Pinnacle has sent an apology letter to all impacted customers with the offer of a refund of premiums.