

Clinic service during New Year Holiday

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (December 30) announced that 13 general out-patient clinics (see table below) will remain open on New Year's Day (January 1). Members of the public are reminded to make advance booking through the telephone system as usual for an appointment.

The HA spokesperson added that the accident and emergency (A&E) departments in public hospitals will also operate as usual during the holiday to serve patients with urgent medical needs. As public hospitals are in the winter service surge period, coupled with the expected increase in A&E attendance on the first working day following the holiday, A&E departments will accord priority treatment to patients with critical and emergency conditions as assessed under the established triage system, while semi-urgent and non-urgent patients might have to wait longer for consultation.

The spokesperson appeals to members of the public for their understanding and co-operation while waiting in A&E departments for consultation. As an alternative, non-urgent patients are advised to consider seeking consultation at general out-patient clinics or clinics of private doctors. Members of the public are welcome to call the HA Infoline (2882 4866) for the service information on general out-patient clinics during the holiday, and also to browse the Primary Care Directory of the Department of Health at www.pcdirectory.gov.hk or download the mobile app "Primary Care Directory" to find the family doctor and related clinic service information within the district.

To facilitate public understanding of public hospital services during the winter surge, the HA has launched a designated page on the website (www.ha.org.hk/goto/wintersurge/en) and also the mobile app "HA Touch" to provide some key information including A&E waiting time, A&E attendances, medical in-patient bed occupancy rate and hyperlink to private healthcare services websites.

District	Name of Clinic	Telephone number for booking	General enquiry
Hong Kong Island	Shau Kei Wan Jockey Club General Out-patient Clinic	3157 0077	2560 0211
	Violet Peel General Out-patient Clinic	3157 0000	3553 3116
	Aberdeen Jockey Club General Out-patient Clinic	3543 5011	2555 0381

Kowloon	Kwun Tong Community Health Centre	3157 0687	2389 0331
	Our Lady of Maryknoll Hospital Family Medicine Clinic	3157 0118	2354 2267
	Robert Black General Out-patient Clinic	3157 0113	2383 3311
	Yau Ma Tei Jockey Club General Out-patient Clinic	3157 0880	2272 2400
New Territories	Lady Trench General Out-patient Clinic	3157 0107	2614 4789
	Lek Yuen General Out-patient Clinic	3157 0972	2692 8730
	Shek Wu Hui Jockey Club General Out-patient Clinic	3157 0965	2670 0211
	Tai Po Jockey Club General Out-patient Clinic	3157 0906	2664 2039
	Tuen Mun Clinic	3543 0886	2452 9111
	Yuen Long Jockey Club Health Centre	3543 5007	2443 8511

Consultation hours:

Tuesday, January 1, 2019
9am to 1pm and 2pm to 5pm