

# Civil news: updates to electronic handbooks to help with claims

News story

Changes have been made to our electronic handbooks to reflect the latest guidance.



We have made changes to our electronic handbooks which are available to help you when preparing claims for civil finance and escape cases.

These handbooks are used by our caseworkers when processing your claims.

They were created from real caseworker and provider enquiries. They are designed to help you with your everyday questions on claims in civil legal aid and escape cases.

## **What has changed?**

A full list of the changes is available in:

The updated versions were published on 3 March 2022.

## **How to use the handbooks**

The electronic handbooks contain our operational requirements and guidance.

They should be used together with the cost assessment guidance and relevant contracts.

## **Further information**

[Legal aid guidance](#) – to download civil finance electronic handbook

[Escape cases electronic handbook](#)

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