

Civil news: tender opportunities for telephone legal advice

News story

Advance notice of opportunities to deliver telephone-based civil and criminal legal advice.



Three separate tender processes are opening in the coming weeks for the award of contracts to deliver:

- Civil Legal Advice (CLA) specialist telephone advice in the discrimination and/or education categories from 1 April 2021
- Criminal Defence Direct (CDD) services from 1 June 2021
- Immigration Telephone Advice (ITA) services from 1 June 2021

The tender process for CLA education and discrimination contracts is expected to open before the end of September. Tender processes for CDD and ITA contracts will follow in October.

All tenders will need to be submitted using the e-Tendering system.

Who can apply?

Each procurement process will be open to any organisations able to meet our minimum requirements.

Once open organisations wishing to apply a contract to deliver any of these services will need to submit a response to the relevant:

All three tender processes will assess bids on both quality and price

Further information

Details will be published when each tender process opens. Information will be published on GOV.UK.

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