

Civil/crime news: launch of 'help us say yes' online training

News story

We're launching online 'webinar' training events in October 2020 to 'help us say yes' when we receive your applications and claims.



A series of online 'webinar' training events are starting in October which are designed to 'help us say yes' first time when providers submit work.

The first two webinar events will be on civil topics and will look at means and merits tests:

- civil means – 7 October, 10-11am
- civil merits – 14 October, 10am-11am

Other events are being planned to take us through the autumn and winter, including a number for crime providers.

How do I book a webinar?

You can book tickets for our online ['help us say yes' webinars](#) on Eventbrite.

Why is this happening now?

We've looked at the issues that lead you to contact us and think we can help with your submissions and avoid delays.

The webinars will cover your common enquiries and 'help us say yes' when we receive your work.

Your chance to meet our experts

This is your opportunity to meet our experts, better understand our processes and ask questions directly. Each event will be run on a 'first come' basis and will be limited in number to encourage conversation.

We know that you're busy so all webinars will be recorded and posted on YouTube. We'll also re-run popular ones.

Looking forwards

We're also looking at developing a longer-term programme. We'd appreciate your support if you'd like to:

If you'd like to take part just email us at:

CommunicationsDepartment@Justice.gov.uk

Further information

['help us say yes' webinars](#) – to reserve online tickets

CommunicationsDepartment@Justice.gov.uk – to send suggestions for future webinars

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