

Civil/crime news: LAA annual report and DLAC report 2019-20

News story

Legal Aid Agency (LAA) annual report and accounts published alongside Director of Legal Aid Casework (DLAC) report.



Chief Executive of the Legal Aid Agency, Jane Harbottle said:

“The Agency has made strong progress against the four strategic objectives set out in the 2019-20 business plan.”

These include:

- timely and reliable access to legal aid
- delivering value for money for the taxpayer
- building our relationships
- realising our full potential through being fair, proud and supportive

Jane said: “The provision of legal aid matters. Every day through working collaboratively with providers we help people in need.”

These are the seventh such reports for the agency since it came into being in April 2013.

The LAA and the DLAC role were both created by the LASPO Act 2012. The reports document the work carried out under these functions.

Further information

[Legal Aid Agency annual report and accounts 2019 to 2020](#)

[Director of Legal Aid Casework annual report 2019 to 2020](#)

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