

# CICA Christmas and New Year opening hours

News story

An update on how to contact CICA over the festive period.



Our telephone helpline and live chat will be open during the following hours:

<b>Day</b>	<b>Opening Times</b>
<b>Friday 24 December</b>	8.30am to 3.30pm
<b>Monday 27 December</b>	Closed
<b>Tuesday 28 December</b>	Closed
<b>Wednesday 29 December</b>	10am to 5pm
<b>Thursday 30 December</b>	08.30am to 5pm
<b>Friday 31 December</b>	08.30am to 3.30pm
<b>Monday 3 January</b>	Closed
<b>Tuesday 4 January</b>	Closed

From Wednesday 5 January these services will return to the following opening hours.

<b>Day</b>	<b>Opening Times</b>
<b>Monday</b>	8.30am to 5pm
<b>Tuesday</b>	8.30am to 5pm
<b>Wednesday</b>	10am to 5pm
<b>Thursday</b>	8.30am to 5pm
<b>Friday</b>	8.30am to 5pm

You can continue to use our [online application service](#) throughout this time.

- [Live chat](#)
- Telephone: 0300 003 3601

- From outside the UK: +44 20 3684 2517
- [Relay UK](#) (if you cannot hear or speak on the phone): 18001 0300 003 3601
- [Find out about call charges](#)

Published 16 December 2021