

Chief Digital and Information Officer Jacky Wright to leave HMRC

Jacky joined HMRC in 2017 under a two-year loan arrangement, and will now return as Microsoft US Chief Digital Officer.

During her time at HMRC, Jacky has overseen a wholesale transformation of CDIO Group, enabling business-led, technology-enabled services to be delivered in new, innovative ways for our customers.

Jacky has also radically changed the employee experience across HMRC, introducing new technologies enabling online collaborative working and totally changing the way employees work through video and messaging.

Under Jacky's leadership, HMRC has also embarked on a Cloud Migration, Network and Sourcing strategy. Her launch of a data strategy and governance model, positions the organisation to effectively develop a core capability for the future.

[Jacky Wright](#) said:

I am so proud of all that we have achieved in my two years with HMRC. The digital transformation we have introduced and the new ways of working we have championed have built a solid foundation on which to continue, for both our colleagues and the customers we serve.

Outgoing Chief Executive, [Sir Jonathan Thompson](#), said:

I am very grateful to Jacky for her skills, expertise and leadership over the last two years. Jacky has been a superb leader, transforming our approach to technology, data and digital services. They have been a fundamental part of the changes we have delivered for colleagues and customers.

Jacky's consideration for the impact we have on society and for our responsibility to the customer is clear in all the programmes that she has introduced. We are stronger and more forward-focused as a result of her work. I would like to thank her for her massive contribution and wish her well in her return to Microsoft.

We will announce succession plans before Jacky leaves in October.