

# Cars, collaboration and co-op service

It's been a while since we wrote about our new vehicle registration service and the [transformation](#) of our services.



## **We've been working with the industry to improve our services**

Register a Vehicle (RaV) is the replacement service for AFRL (Automated First Registration and Licensing), used by all manufacturers and retailers registering new vehicles.

The AFRL service was developed in the 1990s and needed to be updated due to the changing requirements of both the industry and DVLA.

We've spent a lot of time working with the industry and trade bodies to make sure that the service is fit for purpose and meets their requirements. The service is more flexible, giving us the ability to make changes easily and quickly to meet new legislation and needs in the future.

## **Major manufacturers are using the new service**

In June, we saw the first integrated registration using APIs, resulting in a vehicle registered in the cloud. Fiat Chrysler is the first large manufacturer to adopt the new service and has already been joined by Mazda. With both added to the service, there are a total of 201 retailers using RaV to register around 4,000 vehicles already. They will be followed over the coming months by fellow co-op manufacturers into early 2019. The AFRL system will be decommissioned in February 2019.

Fiat Chrysler's Alan Napier said: "DVLA's technical redevelopment provided us with an opportunity to build in enhancements of our own, to arrive at an even more user-friendly system that fulfils everyone's needs. Working closely with the DVLA and key retailer partners, we were delighted to deliver the project on time and to have the DVLA's support with a phased migration strategy that ensured system continuity for our network. This was undoubtedly only possible because of the regular communication throughout the development period and the commitment on both sides to the deployment of the required migration support resources."

### **Even more developments are planned!**

Alongside this, the web service is currently being redesigned for current users and will be rolled out later this year.

The V55 series of forms, used to register vehicles where the electronic service cannot, are also being renewed to incorporate new fields based on new legislation introduced and made easier to access.

These forms will be available from September 2018 with future versions already being developed, based on customer insight, and will be introduced in line with other changes in February 2019.

We will keep you updated here with developments between now and spring 2019.

If you have any questions, please get in touch with us at [ved.reform@dvla.gsi.gov.uk](mailto:ved.reform@dvla.gsi.gov.uk).

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