

Cancellation and refund arrangements of Piano Recital by Evgeny Kissin

The Leisure and Cultural Services Department announced today (October 21) that the Piano Recital by Evgeny Kissin scheduled for November 16 (Saturday) at the Concert Hall of the Hong Kong Cultural Centre has been cancelled because the performer is unable to come to Hong Kong to perform as planned.

Refund arrangements are as follows:

- For ticket payments made by Visa, Mastercard, American Express, UnionPay, Alipay, WeChat Pay or mobile payment through electronic wallet, related refunds shall automatically be handled through the same methods previously used to purchase the tickets according to the latest record of URBTIX in around 60-80 days.
- For ticket payments made by cash, Octopus or Faster Payment System, ticket holders are advised to take their original intact tickets (with stubs) for refunds during office hours at the location and period listed below:

Refund period: October 28, 2024 (Monday) to January 27, 2025 (Monday)

Location: URBTIX Maoyan Customer Service Centre

Unit 1418, 14/F, Leighton Centre, 77 Leighton Road,
Causeway Bay, Hong Kong

Office hours: Monday to Friday, 10am to 7pm

For details of the refund arrangements, please refer to the announcement at www.lcsd.gov.hk/CP. For refund enquiry, please call URBTIX Ticketing Enquiries and Customer Service hotline at 3166 1100 or email to urbtix@maoyan.com.hk. For programme enquiry, please call 2268 7321 or email to cp2@lcsd.gov.hk.