

Bus timetables at bus stops – or lack of them!



There's been a large reaction from residents to the articles in the Courier and Evening Telegraph last week in which I highlighted that, although real

time bus information is working at bus shelters, paper timetables have been out of date since the bus companies altered services at the start of the COVID-19 health emergency.

There has been an attempt to remove erroneous and out of date timetables but bus stops across Dundee still lack correct timetables – some 18 months since the pandemic started.

I think everyone accepts that during the 2020 lockdowns there was significant change and understandable volatility in bus services but some stability has returned – just not the timetables at bus stops! It is unhelpful for passengers who do not have access to apps on their mobile phone.

I have repeatedly raised this with the City Council over many months and the most recent feedback from the Team Leader, Parking & Sustainable Transport advised :

“The commercial bus network in Dundee has still not stabilised so we continue to push passengers towards apps, websites or Traveline (phone service) for the most accurate and up to date bus information. The real time displays in our bus shelters are updated with each change.”

I have made clear to the City Council that I think this line has run its course particularly as other authorities are restoring timetables, such as in Perth and Kinross.

There are repeated requests from constituents and bus passengers about this. The lack of timetables at bus stops impacts on older passengers in particular where a higher proportion of people do not use or have access to mobile apps.

I have said to the council’s transportation team that I do think we really do now need a timeframe for restoration of timetables after consultation with the bus operators. We should be making it as easy as possible for people to use public transport and Dundee City Council’s current position on this simply is not helping.