

Buildings Department to fully resume public services from February 18

To align with the Government's announcement on February 10 to fully resume normal public services, the Building Information Centre (BIC) and all counter services of the Buildings Department (BD) will resume normal opening hours from February 18 while the arrangements as announced on January 27 will continue up to February 17. Details of the services are as follows:

Counter Services	Location	Opening Hours
Enquiry Counter	G/F, BD Headquarters (BDHQ), North Tower, West Kowloon Government Offices (WKG0), 11 Hoi Ting Road, Yau Ma Tei, Kowloon	8.30am – 5.30pm on weekdays (except Friday) 8.30am – 6pm on Friday
BIC	2/F, BDHQ, North Tower, WKG0	9am – 5pm on weekdays
Receipt Counter	G/F, BDHQ, North Tower, WKG0	8.30am – 5.30pm on weekdays
New Buildings Divisions' Receipt and Dispatch Counter	7/F, 14 Taikoo Wan Road, Taikoo Shing, Hong Kong	8.30am – 5.30pm on weekdays

In view of public health considerations, members of the public visiting the BIC and using the counter services should wear masks at all times, and comply with infection control measures including temperature checks and crowd control arrangements. The department also appeals to members of the public using the above services to download the "LeaveHomeSafe" mobile app and use the venue QR code of "LeaveHomeSafe" displayed at the entrances. This is to align with the arrangement starting from March 1 that members of the public will be required to use the "LeaveHomeSafe" mobile app before entering government buildings or offices.

Because of the continued need to reduce social contact, there will be limits on the number of people to be served at any one time at the BIC and the above counters. The BD appeals to the public to minimise visiting the department's offices in person unless they genuinely require its public services urgently.

The public may call 1823 to make emergency reports. For general enquiries or other reports, they may call 1823 or inform the department by email (enquiry@bd.gov.hk), online reporting (eform.one.gov.hk/form/bd0001/en), fax (2537 4992) or post (Buildings Department Headquarters, North Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon). In addition, electronic information may be

submitted to the BD via receipt@bd.gov.hk.