

Buildings Department adjusts its public services from March 30

In view of the latest situation of the COVID-19 pandemic, the Buildings Department (BD) announced today (March 28) that from next Monday (March 30), for the sake of reducing social contact, the opening hours of the Receipt and Dispatch Counter located at the office of the BD's New Buildings Divisions at 7/F, 14 Taikoo Wan Road, Taikoo Shing, Hong Kong, will be adjusted to 8.30am to 3pm on Monday, Wednesday and Friday (except public holidays) for receipt of statutory submissions and related documents and forms for new building works, and for applicants to collect the relevant plans and documents that have been processed.

The BD will maintain other emergency, essential and limited public services listed in the press release issued on March 22.

Emergency reports can be made on 1823. For general enquiries and reports, members of the public may call 1823 or inform the department by email (enquiry@bd.gov.hk), online reporting (eform.one.gov.hk/form/bd0001/en), fax (2537 4992) or post (North Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon). In addition, electronic information can be submitted to the BD via receipt@bd.gov.hk.