

“Book GOPC” mobile application function commences trial

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (June 19) launched a pilot programme for the "Book GOPC" mobile application function, providing an additional means for members of the public to book an appointment in a general out-patient clinic (GOPC), on top of the existing GOPC Telephone Appointment Service. The trial of the function commenced today in the one-stop mobile application "HA Go".

The spokesperson for the HA said, "The public will see the newly added 'Book GOPC' icon after updating 'HA Go' today. They can then book, enquire about or cancel a consultation appointment through this function. The pilot programme covers GOPCs in Central and Western District and Southern District (except for Stanley General Out-patient Clinic) (see table below). Clinic staff will remind and assist patients to activate 'HA Go' for the trial of the new function, and monitor whether the application is actually operating steadily and smoothly."

The HA will extend the pilot programme of "Book GOPC" to other districts starting in late July, if the trial is smooth and well received by patients. It is expected that the function will cover all GOPCs by the end of September.

"The design of 'Book GOPC' emphasises not only a simple booking flow, but also its safety to protect patient data privacy. Members of the public only need to download the 'HA Go' mobile application, complete the registration and then activate the account at the designated counter during an upcoming appointment in order to use the function," the spokesperson added.

The HA will distribute leaflets (see Annex) to the public on "Book GOPC" at the participating clinics. Meanwhile, the GOPC Telephone Appointment System continues to provide its booking service as usual. For details of the booking means for GOPC services and other related information, please visit the GOPC website (www.ha.org.hk/gopc).

The following general out-patient clinics are covered by the pilot programme:

Clinic	Address
Aberdeen Jockey Club General Out-patient Clinic	10 Aberdeen Reservoir Road, Aberdeen
Ap Lei Chau General Out-patient Clinic	161 Ap Lei Chau Main Street, Ap Lei Chau

Central District Health Centre General Out-patient Clinic	1 Kau U Fong, Central
Kennedy Town Jockey Club General Out-patient Clinic	45 Victoria Road, Kennedy Town
Sai Ying Pun Jockey Club General Out-patient Clinic	134 Queen's Road West, Sai Ying Pun
Tung Wah Hospital General Out- patient Clinic	G/F, Hawkins Wing, Tung Wah Hospital, 12 Po Yan Street, Sheung Wan