

Barclays Bank offers services in the Bradbury Centre

I have received a follow up to the exchanges I had with Barclays about closing its Wokingham branch. I am pleased to see there will be assistance available for local Barclays customers in the Bradbury Centre four days a week, close to where the old branch was. I reproduce the letter below from Barclays:

Following our correspondence regarding Wokingham branch closure, I'm writing to let you know further details regarding our Barclays Local face to face replace service for customers.

From Tuesday 22nd August, I'm pleased to confirm that Barclays colleagues will be available at the Bradbury Centre, Rose Street, Wokingham on a Tuesday, Wednesday, Thursday, and Friday between 9.30am-12.30pm and 1pm-3.30pm, offering face to face financial support and education for customers, without the need for them to travel.

Customers visiting us at the Bradbury Centre are able to access a wide range of services including assistance with everyday finances and money management (such as helping customers opening accounts, updating customer details, or paying bills), free digital skills workshops and fraud and scams awareness events for the community. As the replace service is a cashless site, everyday banking transactions including cash deposits and withdrawals will need to be completed at a local Post Office.

Barclays is committed to deploying a range of more flexible ways that customers can physically interact with the bank. This now includes over 250 pop-up banking sites located in town and city centres, plus presence in spaces such as community centres, libraries, and business hubs where it offers drop in and pre-booked appointments, along with the support of our Barclays van.