

Banning bots is a welcome announcement that is long overdue, but a single fix won't solve the problems of the broken ticket market – Tom Watson

Tom Watson MP, Labour's

Shadow Secretary of State for culture, media and sport, commenting on the announcement on banning bots in ticketing, said:

"Banning bots is a welcome announcement that is long overdue, but a single fix won't solve the problems of the broken ticket market.

"The package of measures needs to focus on tougher enforcement of existing regulation to stop big ticket companies flouting the rules without suffering any consequences.

"This is a significant development in the long running battle to ensure fairness for fans but we'll keep campaigning for the comprehensive set of measures needed to finally end the big ticket rip off."