News story: How we ensure an 'address for service' is valid

We will write to an applicant if an 'address for service' they supply does not match our address data.

Ensuring we have one or more valid and up-to-date 'addresses for service' in each title register is vital to the service we provide.

We use the address or addresses in the register to contact the property owner whenever necessary, including when we receive an application affecting their property.

To help ensure an address is valid we will write to anyone who has made an application to us if we cannot match the address they have supplied with the address data we hold. They can then choose to take any appropriate action.

As explained in <u>Practice Guide 55: address for service</u> (which has been updated to clarify our policy for entering a UK address for service) we can enter up to three addresses for service for each registered proprietor. They can be postal, DX or email addresses.

When supplying an address for service, please provide:

- for UK postal addresses, the full address including the postcode
- for overseas addresses, the full address including the country name and ZIP or area code (or equivalent). If the address is in non-Roman characters, we will need a translation for entry in the register
- for DX addresses, the box number and exchange name in the format DX 223344, Southampton 4
- for email addresses, the address in the format reg@netty.co.uk

News story: @MODPolice Twitter launch

The official Ministry of Defence Police Twitter account was launched today (Monday 3 July 2017).

The new MDP Twitter account can be found on the handle @MODPolice.

This will supplement our existing <u>Ministry of Defence Police</u> (MDP) pages on the GOV.UK website, our <u>recruitment website</u> and our <u>Facebook page</u>.

Speaking on the launch, MDP Deputy Chief Constable Andy Adams said:

Our Twitter account will provide us with a primary communication tool in order to raise public awareness of the MDP and enhance their understanding of what we do and the specialist policing services and capabilities that we provide.

It will also support us in connecting with the defence communities, stakeholders and customers that we serve by furnishing us with a news feed for regular messaging on continuous vigilance and success stories.

In the event of an operational incident Twitter will also present the means for us to communicate quickly and effectively with stakeholders, customers, staff, the public and the media.

Twitter will be used to support and promote MDP policing operations and wider force initiatives, including the ongoing roll-out of Project Servator.

Assistant Chief Constable Paul McLaughlin comments:

The launch of the MDP Twitter account marks a progressive step in enhancing the digital footprint of the force. Twitter will play an essential and vital role in supporting Project Servator.

News story: Increased protection for holidaymakers booking package holidays online

- government starts process of improving protection for holidaymakers irrespective of where they buy their package
- bill will also make it easier for law to keep pace with changing technology

Holidaymakers who book trips on the internet will get new protections so they are not left stranded abroad or lose money if their travel firm goes bust.

In a sign of the government's commitment to helping consumers and ensuring people get the same protections online as on the High Street, the first Bill to be debated in the Commons since the Queen's Speech will give more holidaymakers coverage under the ATOL protection scheme.

The new legislation will ensure ATOL protection extends to passengers who book flights, hotels or car hire that are not sold as package holidays. The move will cover a gap in the growing internet travel market by bringing up

standards to those expected on the High Street.

From 2018, when holidaymakers book a flight and are then directed by the airline to a separate company to book accommodation within 24 hours, the holiday will be covered by a government protection scheme.

ATOL was set up to protect consumers against travel companies going bust. By law, all companies selling package holidays which include a flight must pay into a pot that can refund people who lose their holidays or, if needs be, bring them home if they are abroad when a company folds.

The <u>ABTA Holiday Habits Report 2016</u> found more than three quarters of UK consumers booked their holidays online.

Prime Minister Theresa May said:

This government is committed to making our country fairer by ensuring consumers have the protections they deserve both online and offline.

Technology has transformed the way people book holidays, and this Bill will mean the ATOL scheme can keep pace both now and in the future.

Whether you book a well-earned getaway on the internet or the High Street should not make a difference to knowing you won't be stranded or left out-of-pocket if something goes wrong.

Transport Minister John Hayes said:

ATOL was set up for good reason — we go on holiday to relax, not worry about 'what ifs'.

But people who buy their flights and hotels separately sometimes miss out on the protection, and peace of mind, that comes with this protection.

This change will make the law fit for the modern age — and better able to adapt to any future advances in the technology that people use to book their getaway.

The ATOL Bill is getting its second reading in Parliament today (Monday 3 July) and is the first step in delivering a programme of improvements to the ATOL scheme.

The measures in the Bill ensure that government has the ability to set up appropriate protection that is flexible enough to handle the modern travel industry, by allowing the government to set up separate funds for different types of holiday product and booking method.

The changes recognise that today there are many different ways in which people book travel and holidays, and we want to ensure that the right support is there for them if things go wrong.

It will also make it easier for UK businesses to sell air holidays across the EU, as they could offer consumers in Europe the same protection and peace of mind they offer in the UK.

The Air Travel Organisers' Licence (ATOL) is a consumer protection scheme for package holidays that include a flight. It protects over 20 million holidaymakers each year, with a promise to provide a refund or a flight home if their travel provider goes bust. This is funded by a £2.50 contribution from travel companies for each protected passenger.

Press release: Government housing schemes have little impact on social mobility

Flagship government schemes to help more people get on the UK housing ladder have little impact on improving social mobility as better-off buyers are most likely to benefit from the support.

A new <u>report published by the Social Mobility Commission</u> today (Monday 3 July) into the impact of low-cost home ownership schemes found that those benefitting from schemes — such as Help to Buy — earn more than one and a half times the national working age median income.

Around 3 in 5 first-time buyers said that they would have bought anyway and that the scheme merely enabled them to buy a better property, or one in a better area, than they were originally looking for.

In the UK, promoting ownership for first-time buyers is a current government priority. Since the 1990s, around 1.8 million properties have moved into ownership through Right to Buy. 200,000 were provided through the affordable homes ownership route, and 300,000 households were assisted through reduced costs of attaining ownership.

The report which was carried out by researchers from the London School of Economics (LSE) builds on previous government commissioned research which found that Help to Buy Equity Loans had generated 43% additional new homes over and above what would have been built in the absence of the policy — contributing 14% to new build output.

However that research found that the average income for these Help to Buy buyers was £41,323 — similar to other first-time buyers who had average

incomes of £47,528. Fewer than half of all working age households have incomes over £30,000, meaning that this scheme is unlikely to be able to help those households without more specific targeting.

The research points out that the high cost of housing means many low cost home ownership scheme are beyond the reach of almost all families on average earnings. Only 19% of Help to Buy Equity Loan completions to date were for homes worth less than £150,000. If households put down a 5% deposit, the researchers found that this exceeded the 40% limit of affordability for a median income working age household.

It recommends new action to help more low income buyers including targeting financial subsidies on households with incomes up to one-and-a-half times median income and setting different levels for different regions.

It calls on the government to provide more advice and guidance to households without a history of ownership to help them into ownership by managing risks and expectations. It also calls for restricting access to subsidies where a first-time buyer has unfettered access to alternative sources of financial and other support to become an owner, such as capital from parents or other relatives.

Earlier this year, the Social Mobility Commission published research which found that the proportion of first-time buyers relying on inherited wealth or loans from the bank of 'mum and dad' had reached a historic high and the trend looked set to continue. Increasingly, young people are relying on their parents to help them get a foot on the housing ladder. Over a third of first-time buyers in England (34%) now turn to family for a financial gift or loan to help them buy their home compared to 1 in 5 (20%) 7 years ago. A further 1 in 10 rely on inherited wealth.

For 25- to 29-year-olds, home ownership has fallen by more than half in the last 25 years from 63% in 1990 to 31% most recently. Many of those who do manage to buy eventually can only do so at an older age.

The Rt Hon Alan Milburn, chair of the Social Mobility Commission, said:

This research provides new evidence that the UK housing market is exacerbating inequality and impeding social mobility.

While it is welcome that the government is acting to help young people get on the housing ladder, current schemes are doing far too little to help those on low incomes to become home owners.

The intent is good but the execution is poor. Changes to the existing schemes are needed if they are to do more to help more lower income young people and families become owner-occupiers. Without radical action, particularly on housing supply, the aspiration that millions of ordinary people have to own their own home will be thwarted.

In its <u>State of the Nation 2016 report</u>, the commission recommended that the government should:

- commit to a target of 3 million homes being built over the next decade with one-third or a million homes being commissioned by the public sector.
- expand the sale of public sector land for new homes and allow targeted house building on green belt land.
- modify the Starter Home Initiative to focus on households with average incomes and ensure these homes when sold are available at the same discount to other low-income households.
- introduce tax incentives to encourage longer private sector tenancies.
- complement the Heseltine Panel's plans to redevelop the worst estates with a matching £140 million fund to improve the opportunities social tenants have to get work.

The report's lead author Dr Bert Provan, from the LSE, said:

Most research on low cost home ownership schemes has focused on the age profile of first-time buyers and impact on supply. This research looks at whether they open up home ownership to different and more diverse groups of low income households in the UK. It finds that while there are some positive effects of such schemes — such as increasing supply — the impact on improving social mobility is small.

- 1. The Social Mobility Commission is an advisory, non-departmental public body established under the Life Chances Act 2010 as modified by the Welfare Reform and Work Act 2016. It has a duty to assess progress in improving social mobility in the United Kingdom and to promote social mobility in England. It currently consists of 4 commissioners and is supported by a small secretariat.
- 2. The commission board currently comprises:
 - Alan Milburn (chair)
 - Baroness Gillian Shephard (deputy chair)
 - Paul Gregg, Professor of Economic and Social Policy, University of Bath
 - David Johnston, Chief Executive of the Social Mobility Foundation
- 3. The functions of the commission include:
 - monitoring progress on improving social mobility
 - providing published advice to ministers on matters relating to social mobility
 - undertaking social mobility advocacy

News story: Billion pound connectivity boost to make buffering a thing of the past

Brits will soon see the back of internet buffering and painfully slow download times, following the launch of a new fund today, which will support the rollout of cutting-edge connections across the country.

The government's £400 million Digital Infrastructure Investment Fund (DIIF) will unlock over £1 billion for full fibre broadband, and kick-start better broadband connections across the country.

Ministers seek to revolutionise Britain's digital infrastructure, making internet access more reliable for homes and businesses, and enabling more people to work remotely without disruption. The flexibility to work remotely is pivotal for driving our economy forward; reducing overheads and helping businesses to start and grow.

The government has already invested £1.7 billion to spur industry to rollout superfast broadband across the UK. This new fund will take that to the next level.

Launching the fund during a visit to Peterborough today, the Exchequer Secretary to the Treasury Andrew Jones MP will say:

We are investing £400 million to make sure the UK's digital infrastructure is match-fit for the future. As technologies change and people's habits move with them, it is crucial we play our part to ensure Britain stays at the front of the pack.

Gone will be the days where parents working from home see their emails grind to a halt while a family member is gaming or streaming Game of Thrones in the next room. Full fibre will provide us with the better broadband we need to ensure we can work flexibly and productively, without connections failing.

Further Information

This investment, announced at <u>Autumn Statement 2016</u>, will be in addition to the government's £23 billion National Productivity Investment Fund aimed at improving productivity, which is key to raising living standards.

Traditionally in Britain, full fibre has been difficult to finance because the industry is relatively young and a lack of certainty around future demand makes investment hard to secure. This has held back alternative providers from entering the market and consumers have been left with limited choice, which in turn, has restricted their ability to benefit from this latest

technology.

The fund, which is expected to more than double the government's £400 million investment, and unlock over £1 billion of capital in the sector, will be managed and invested on a commercial basis by private sector partners, generating a commercial return for the government. It will ignite interest from private finance to invest in the sector, resulting in more alternative providers entering and expanding in the market.

Britain's homes are mostly connected to the internet via underground copper wires to a green cabinet on the street. Full Fibre networks seek to run fibre connections straight to the doors of customers' homes or businesses, via laser light flashes through glass or plastic tubes, making broadband stronger and more consistent. Unlike broadband run through copper wires which can be degraded by distance or the number of people accessing the internet at any one time, full fibre networks are much more resilient.

Peterborough was the winner of Smart City of the Year at the 2015 World Smart City Awards. It has a 120 km full fibre network, built by an independent network builder and operator, CityFibre, following a successful demand aggregation campaign, which saw 25% of the city's businesses register an interest and enabled the network to be extended to all 6 of Peterborough's business parks. Currently 300 sites of sites in Peterborough, including schools and hospitals, have been connected to the network. 4,000 businesses also have access.

With the Peterborough core network established and successful, benefiting from a motivated local authority and demand aggregation, the city is now a prime candidate for further extension of the network to residential areas, which the DIIF could help finance.

Two leading infrastructure investment firms have been appointed to manage the fund. Amber Fund Management Limited, part of the Amber Infrastructure Group, and M&G Investments, part of Prudential PLC. M&G Investments includes Infracapital, who have partnered with Cameron Barney; and M&G's infrastructure debt team.

The government has worked closely with industry to create this fund, which by catalysing private sector investment will become self-sufficient.

Speaking on their roles as fund managers, John Mayhew, M&G Investments, says:

We are pleased to be working with HM Treasury in order to play our part in delivering world class, high-speed broadband infrastructure in the UK. This approach ensures that Britain is ready for the future and brings benefits to families and businesses across the country who rely on fast and greater connectivity, as well as ordinary savers through the returns generated for their pension funds.

Giles Frost, Amber Infrastructure:

We are delighted to be partnering with HM Treasury and look forward to helping the community of businesses building the next generation of digital networks to scale up and accelerate the rollout of ultrafast connectivity across the UK. Amber will apply its experience in implementing core economic and social infrastructure projects alongside public sector partners to deliver this landmark initiative.

Ed Clarke, Infracapital:

High-speed broadband is an essential ingredient in driving the competitiveness of the UK. Infracapital has already made significant investments in the sector, both in the UK and Europe, and we are delighted to be working with HM Treasury on this hugely important initiative, in partnership with Cameron Barney.

Those who are interested in accessing the fund are encouraged to contact the Fund Managers directly, who will be able to advise on how the investment process will work.