

# Press release: New streamlined Jobcentre Plus network with more support for jobseekers

Plans have been published to reform Department for Work and Pensions (DWP) Jobcentre Plus offices and benefit centres, in light of 20% of office space being under-used.

The way DWP services are delivered has changed significantly in recent years; for example 8 out of 10 claims for Jobseeker's Allowance and 99.6% of applicants for Universal Credit submit their claims online.

Since 2010, 2.7 million more people are in work, youth unemployment has fallen by 366,000 and the employment rate is at a record high.

Jobcentres and benefit centres are covered by old building contracts which are now coming up for renewal. In the 20 years since these contracts were signed the welfare system has undergone large scale reform.

The DWP estate covers around 1.5 million square metres across the country and 300,000 square metres of this is under-utilised and could be vacated.

Some smaller jobcentres will be merged with larger ones, and others will be co-located with local government premises. DWP will be better able to offer a more efficient service while delivering good value for the taxpayer, saving around £180 million a year for the next 10 years.

The support provided to jobseekers will be further strengthened this year as staff numbers are boosted by a recruitment drive to hire 2,500 new work coaches.

Damian Hinds, Minister for Employment said:

We will always make sure that people have the support they need to get into and progress within work, that's why we are recruiting 2,500 more work coaches to help those who need it most.

The way the world works has changed rapidly in the last 20 years and the welfare state needs to keep pace. As more people access their benefits through the internet many of our buildings are under-used. We are concentrating our resources on what we know best helps people into work.

The changes we've announced today will help ensure that the way we deliver our services reflect the reality of today's welfare system.

Today's announcements include proposals for:

- merging 78 smaller Jobcentre Plus offices in urban areas with larger ones nearby
- co-locating around 50 Jobcentre Plus offices with local authorities or other community services to provide joined-up services for the local community with all services in one place
- closing 27 back office buildings around the country and developing larger, more efficient processing sites including opening 5 new large service centres across the country in a phased approach starting in 2018
- retaining over 700 existing offices
- re-organising our corporate centre to make maximum use of 6 regional corporate hubs, including establishing a new office in central Manchester

The planned changes will be made in consultation with staff taking into account the impact on benefit claimants and DWP staff. The vast majority of staff will have the option to relocate or offered alternative roles.

## **Department for Work and Pensions Jobcentre Plus estate proposals**

PDF, 758KB, 59 pages

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## **More information**

We announced that we would renegotiate our tenancies in the [2015 Spending Review](#).

DWP currently uses about 900 buildings around the UK – all of them leased from a range of landlords.

The expiry of the PRIME contract provides DWP with the opportunity to review which offices we need, leaving those that we no longer need at commercially advantageous terms and having the opportunity to negotiate better deals on those we want to use in future.

The savings of around £180 million a year for the next 10 years will be made by a combination of a smaller estate, rent set to market levels, a new service delivery model and maximising space usage.

Where practical, we are co-locating with local authorities in their

buildings. These arrangements bring benefits for the department, claimants and the taxpayer. More of the services that customers use are in one place which means that claimants have access a greater breadth of expertise.

The most recent figures show that employment rate is at 74.5 per cent – a joint record high; unemployment down 906,000 since 2010 as the economy has grown.

Media enquiries for this press release – 0203 267 5141

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## [News story: Article 50 Bill process begins](#)

From:

First published:

26 January 2017

Part of:

The European Union (Notification of Withdrawal) Bill has been introduced to the House of Commons today, by Secretary of State for Exiting the European Union David Davis.

The straightforward Bill, which gives the Prime Minister the power to formally trigger Article 50, is expected to move through both the House of Commons and House of Lords before gaining Royal Assent prior to the March 31st deadline.

The Bill comes ahead of the introduction of the Great Repeal Bill, that will transpose EU law into UK law to ensure the maximum stability on exit, with changes to the law requiring the full consent of Parliament.

Secretary of State for Exiting the European Union David Davis said:

The British people have made the decision to leave the EU and this government is determined to get on with the job of delivering it.

So today we have introduced a Bill in Parliament which will allow us to formally trigger Article 50 by the end of March.

I trust that Parliament, which backed the referendum by six to one, will respect the decision taken by the British people and pass the

legislation quickly.

The Bill is being introduced following the judgment handed down by the Supreme Court earlier this week. It can be found [here](#).

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## **[Consultation outcome: Amending environmental impact assessment regulations within transport](#)**

*Updated:* Consultation response published.

We are setting out proposals for implementing the [European directive 2014/52/EU amending directive 2011/92/EU](#) known as the environmental impact assessment. For transport the directive applies to the:

- [Transport and Works Act 1992](#) and procedure rules made under that act
  - [Harbours Act 1964](#)
  - [Highways Act 1980](#)
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## **[Form: River Thames: application for registration of a houseboat](#)**

Use this form to register a houseboat for an annual registration on the River Thames.

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## **[News story: Government commits to ensuring new and expectant mothers have sufficient protections from](#)**

# redundancy

From:

First published:

26 January 2017

Today the government is committing to making sure new and expectant mothers have sufficient protections from redundancy in the workplace.

In a [response](#) to a report by the Women and Equalities Select Committee on pregnancy and maternity discrimination, the Department for Business, Energy and Industrial Strategy said it will consult in due course on options to ensure new and expectant mothers in work have sufficient protections from redundancy.

Business Minister Margot James said:

We are determined to tackle pregnancy and maternity discrimination and a key part of that is making sure new and expectant mothers are supported and treated fairly by their employers.

While most businesses abide by the law, some do not. There should be zero tolerance of discrimination against pregnant women, or women who have just given birth, that's why today we are committing to making sure new and expectant mothers have sufficient protections from redundancy.

I'd like to thank the Women and Equalities Select Committee for shining a light on this issue which is a key priority of mine.

The government has also committed to considering what further guidance can be provided to both courts and claimants about existing flexibilities in the employment tribunal system to extend the time limit for bringing a case.

The 3-month time limit for bringing a case can be extended when the independent employment tribunal decides it is "just and equitable" to do so.