

Notice: TW9 4AB, Thames Water Utilities Limited: environmental permit issued

The Environment Agency publish surrenders that they issue under the Industrial Emissions Directive (IED).

This decision includes the surrender letter, decision document and site condition report evaluation template for:

- Operator name: Thames Water Utilities Limited
- Installation name: Kew Biothane Plant
- Permit number: EPR/BX7738IR/S004

Notice: B15 2SQ, Gifford Bioscience Limited: environmental permit application advertisement

The Environment Agency consults the public on certain applications for Radioactive Substances Activity. The arrangements are explained in its [Public Participation Statement](#)

These notices explain:

- what the application is about
- which Environment Agency office you can visit to see the application documents on the public register
- when you need to comment by

The Environment Agency will decide:

- whether to grant or refuse the application
 - what conditions to include in the permit (if granted)
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Policy paper: River Thames Scheme: environmental surveys

The surveys required in 2017 include continued groundwater monitoring at a number of agreed locations together with a range of ecological, habitat and archaeological surveys.

Policy paper: Greening government commitments 2015 to 2016 annual report

This is the fifth annual report of progress by government departments against the greening government commitments (GGCs).

The Greening Government Commitments (GGCs) are targets for reducing the negative effects that government's estates and operations have on the environment.

The [previous annual reports](#) are also available.

News story: Civil news: use 0300 200 2020 to call Online Support

Change to contact details for technical support enquiries.

Remember to dial 0300 200 2020 when you need help from our Online Support team.

We are making preparations to shut down the old telephone number of 0203 334 6664 for technical support enquiries. LAA Portal users will have seen a 'pop up' notice advising them of our plans.

Further notice will be given before we shut the number down permanently. At present you can still call the number and be redirected to 0300 200 2020. But this will not be possible indefinitely.

When calling the customer service team on 0300 200 2020 remember to ask for

option 2 if you need help with technical or system issues.

Further information

[Legal aid agency](#) – see the contact section for a breakdown of useful numbers.