

[Press release: Interim Housing Ombudsman](#)

David Connolly will act as the interim Housing Ombudsman from 5 June 2017.

David Connolly will act as the interim Housing Ombudsman whilst recruitment for a permanent post-holder takes place. This will be effective from 5 June 2017 when the current Housing Ombudsman, Denise Fowler, leaves to take up her new role.

[News story: Use the Charity Commission website to answer your query](#)

Our online guidance and services are available 24 hours a day, 7 days a week.

How to change your correspondence or email address

Use our online service to [change your charity's details](#).

How to request a new password

If you are an established, registered charity you can request a [new or replacement password online](#). You'll need to enter your charity number and the password will be emailed to the address we have on file.

If you are applying to register a charity and need a new password, you can request it through our [online service](#)

How to get a copy of a governing document

You should contact the charity first. Some charities may provide governing documents on request or through their website.

If you are a trustee, professional advisor or a member of the charity you can ask for a copy of the governing document. All members of the trustee body should be given a copy as part of normal governance processes.

If you can't get a governing document from the charity you can use our [general enquiry form](#) to request one.

How to submit an annual return

The annual return service for the financial period ending in 2017 will be available on this website in the summer.

You can read our guidance to help you [submit your annual return](#).

Response times for general queries

If you have sent a query to the Charity Commission we will aim to respond within 15 working days.

Our [contact information and opening times](#) are available on the homepage.

[Notice: SY5 900, Mr Peter Hemmings, Mr Timothy Hemmings and Mr Robert Hemmings: environmental permit issued](#)

The Environment Agency publish permits that they issue under the Industrial Emissions Directive (IED).

This decision includes the permit and decision document and for:

- Operator name: Mr Peter Hemmings, Mr Timothy Hemmings and Mr Robert Hemmings
 - Installation name: Silverdale Farm Poultry Unit
 - Permit number: EPR/EP3137MV/V005
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[Press release: New air quality plan published for consultation](#)

The government today published a draft plan to improve air quality by reducing nitrogen dioxide levels in the UK.

The options now open for [consultation on reducing nitrogen dioxide in our towns and cities](#) are designed to reduce the impact of diesel vehicles, and accelerate the move to cleaner transport.

Local authorities are already responsible for improving air quality in their

area, but will now be expected to develop new and creative solutions to reduce emissions as quickly as possible, while avoiding undue impact on the motorist.

The government is consulting on a range of measures that could be taken to mitigate the impact of action to improve air quality.

In line with the timetable directed by the Courts the government is seeking views on these proposals in advance of preparing its final plan for publication by 31 July. All final decisions will be taken by the incoming government.

This consultation will run until 15 June.

[Consultation outcome: Improving air quality: reducing nitrogen dioxide in our towns and cities](#)

Updated: Liverpool City Region Combined Authority was omitted as a respondent to the consultation therefore the response document now reflects their contribution.

We want to know what you think about our draft plan to improve air quality in England, Scotland, Wales and Northern Ireland.

The draft plan sets out proposed actions to meet air quality standards within the shortest possible time.

This consultation includes the following documents:

- draft UK Air Quality Plan for tackling nitrogen dioxide ('Improving air quality in the UK: tackling nitrogen dioxide in our towns and cities')
- technical report, including details of modelling techniques and assumptions used in the draft UK Air Quality Plan for tackling nitrogen dioxide

Alongside the consultation we have also published the following:

- framework document: [Clean air zone framework for England \(principles which Local Authorities should follow when setting up clean air zones\)](#)
- summary of responses to the [Implementation of Clean Air Zones in England](#) consultation