

[News story: More Application Enquiry updates for Business e-services customers](#)

We are improving the Contact Us form in Application Enquiry.

Used by thousands of Business e-services customers, Application Enquiry is a free, user-friendly way for customers to track the progress and status of any application. It is accessed via the [HM Land Registry portal](#).

The improvements to the Contact Us form build on the [updates we made on 14 August](#). We continue to prioritise updates according to customer needs and feedback, and prioritise those that help us become a digital and data-driven organisation.

During week commencing 21 August, the changes to the current contact us form will include the addition of:

*Customers will need to specify the reason they want an update, allowing us to handle their query as quickly as possible and better understand their needs.

We are also removing the option for customers to request a call-back when they are enquiring about the progress of their application. This option is rarely used and in most cases we can only give an indication of when a customer's application will be completed. This often mirrors the [average completion times](#) that are already shown as part of the service.

Business customers can find out:

[Press release: Improved flood warning service now covers more properties](#)

The Environment Agency has improved its flood warning systems across West Yorkshire.

The updated service uses new modelling data, which gives more accurate alerts, helping communities to be better prepared for flooding.

As part of this latest update, four new communities near Meanwood Beck, Leeds, covering more than 3,000 properties are now included in the flood warning service. They are:

- Meanwood Beck at Headingley and Weetwood, including properties on and close to Weetwood Mill Lane, Stone Mill Way, Mill Pond Lane, Boothroyd Drive and Sugar Well Road.
- Meanwood Beck at Busingthorpe and Sheepscar, including properties on and close to Meanwood Road, Buslingthorpe Lane, Buslingthorpe Mills, Sackville Street and Barrack Street.
- Meanwood Beck at Sheepscar, Mabgate and Quarry Hill, including properties on and close to Sheepscar Street, Regent Street and Saint Peter's Street.
- Gipton Beck and Gledhow Beck, including properties on and close to Roundhay Road, Markham Avenue and Gledhow Valley Road

Due to these changes, the Environment Agency is encouraging Leeds residents and local businesses to check if they are at risk of flooding and to sign up to receive the flood warning service so they can be aware of when flooding is possible.

Residents can find out if they are eligible to receive flood warnings, and then registering, by calling Floodline on 0345 988 1188, or by visiting www.gov.uk/check-flood-risk.

This website also includes information about how to be better prepared for flooding.

Dr Jenny Armstrong, Environment Agency flood resilience officer, said:

The becks in these communities can rise very quickly after heavy rain, so providing warnings can be difficult, but our new and improved warnings aim to alert the community in a timely manner, giving people more time to prepare, and to be aware of possible flooding so that they do not put themselves at danger.

Press release: Improved flood warning service now covers more properties

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Notice: LE12 9TE, Pharmaron UK Limited environmental permit application advertisement

The Environment Agency consults the public on certain applications for Radioactive Substances Activity. The arrangements are explained in its [Public Participation Statement](#)

These notices explain:

- what the application is about

- which Environment Agency office you can visit to see the application documents on the public register
- when you need to comment by

The Environment Agency will decide:

- whether to grant or refuse the application
 - what conditions to include in the permit (if granted)
-

Notice: TS4 3BW, Alliance Medical Limited: environmental permit application advertisement

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