# Press release: Government launches new collaboration with Barnardo's to support care leavers into work

The collaboration will provide care leavers with opportunities to gain high quality work experience placements in <a href="mailto:Barnardo's">Barnardo's</a> high street shops, to help them get the necessary skills to move into employment.

The placements will help young people learn practical skills in the workplace, whilst also allowing them to develop their 'soft skills' — all within a supportive Barnardo's real working environment, alongside trained staff and volunteers.

Just over 12,000 young people aged 16 to 18 leave care in England each year and the number is rising. Many care leavers have complex needs and are at risk of long-term unemployment.

That's why, in addition to the support already provided in line with the cross-government strategy for care leavers, children's charity Barnardo's will be providing work experience opportunities in their high street shops.

This work will help build people's confidence and employability skills, while making them more attractive to potential employers.

DWP and Barnardo's are also exploring options for a longer-term partnership, which would deliver a broader range of support for care leavers to help them thrive in the workplace.

Barnardo's has worked with children and young people for over 150 years. They run over 1,000 services across the UK, working with over 300,000 children, young people, parents and carers each year. This includes employment and skills training for young people and care leavers.

The Secretary of State for Work and Pensions, Esther McVey, said:

Barnado's are a wonderful charity and we are very proud to be working with them on this important initiative. We want to ensure that whatever your background you are able to fulfil your ambition and develop a career. I hope this will be a long-term partnership helping care leavers on their career path.

Javed Khan, Chief Executive of Barnardo's, said:

Barnardo's is really proud to be at the forefront of this innovative scheme. Sadly too many young people leaving the care system miss out on the opportunities they deserve, and face a

future without hope.

This new partnership gives care leavers valuable experience in Barnardo's innovative high street shops, and helps them get ready to move into paid employment or further training. We are also exploring how we can work with jobcentres and employers to improve care leavers' access to a wider range of support, aimed at developing their practical skills and resilience.

As well as the direct benefits to care leavers, working in our stores will also help generate income to boost the charity's frontline — so we can continue to transform the lives of vulnerable children and families across the UK. It's a win-win situation.

People involved with the pilot will be able to gain a variety of employability skills that are transferable into any workplace. Successful completion will provide the care leaver with concrete work experience that could be included on their CV.

Many people struggle with the transition from care into employment, with those first steps onto the career ladder often being the hardest. This scheme will help boost people's chances of securing fulfilling employment, enabling them to access the benefits that work can bring.

Follow DWP on:

## News story: New Independent Monitor for the disclosure and barring system

The Home Office has announced today that Julia Wortley will take over as the Independent Monitor for the disclosure and barring system for England, Wales and Northern Ireland.

She replaces Simon Pountain, whose successful tenure in the role ended on 30 September.

Julia Wortley said: "I feel delighted and privileged to be appointed as the new Independent Monitor for the disclosure and barring system."

The independent monitor plays an important role in making sure that the police information disclosed from criminal records checks is appropriate and proportionate, striking the right balance between public protection and the rights of individual applicants.

Launched in 2012, the Disclosure and Barring Service issues around 4 million criminal records checks every year. Its disclosure service enables employers

and voluntary organisations in England and Wales to make informed recruitment decisions, using information from police records and other sources.

The independent monitor provides a fully independent element to the disclosure of police information for enhanced criminal records certificates.

## Press release: Citizens Advice to provide support to Universal Credit claimants

The support scheme will help claimants through every step of making a <u>Universal Credit</u> claim. It will offer people the comprehensive and practical support they need to get their first payment on time and be ready to manage it when it arrives.

<u>Universal Support</u> provides advice and assistance to help claimants manage their Universal Credit claim, with a focus on budgeting advice and digital support. Since 2017, Universal Support has been delivered by individual local authorities, funded by grants from DWP.

From April 2019 <u>Citizens Advice (England and Wales)</u> and <u>Citizens Advice Scotland</u> will take on the responsibility for delivering a strengthened Universal Support service, a move which will ensure a consistent and streamlined service for claimants across the country.

Secretary of State for Work and Pensions Esther McVey said:

Since becoming Secretary of State in January, I have listened to the concerns of claimants, constituents, charities, welfare organisations and colleagues and I have made significant changes to the system, like extra support for those with mental health conditions, more support for vulnerable young people and more support for families who look after other family members' children.

I have always said we will steer a new direction and work with partners to deliver vital services, and get Universal Credit right. The state cannot, and should not work in isolation and must reach out to work with independent, trusted organisations to get the best support to vulnerable people.

This brand new partnership with Citizens Advice will ensure everyone, and in particular the most vulnerable claimants, get the best possible support with their claim that is consistently administered throughout the country.

Citizens Advice are an independent and trusted organisation, who will support people as we continue the successful rollout of Universal Credit.

Gillian Guy, Chief Executive of Citizens Advice, said:

We offer independent and confidential advice to millions of people every year, and have already helped nearly 150,000 people with Universal Credit. We've seen first-hand what can happen when people struggle to make a claim and their payments are delayed.

We welcome the opportunity to provide even more people with the help they need with Universal Credit, and deliver a consistent service through the Citizens Advice network across England and Wales.

Delivering this service will give us even greater insight into the Universal Credit system. We'll continue to share our evidence with the government to help make sure Universal Credit works for everyone.

Derek Mitchell, CEO of Citizens Advice Scotland, said:

In person through local CAB, by phone and online, our network offers top quality advice and support to people applying for Universal Credit in Scotland. This announcement brings an opportunity to further enhance the support we provide, and we are pleased that the impact Universal Credit has on potential applicants — and on local CAB services in Scotland — has been recognised.

We expect the numbers of people in need of independent advice on Universal Credit applications will continue to increase, and delivering this service will help us as we do all we can to meet that need. We will continue the work that the Citizens Advice network in Scotland has always done: supporting individuals to resolve the problems they face, and advocating nationally to address the root causes of those problems.

Universal Credit means monthly payments and housing costs are paid directly to claimants and requires people to be responsible for managing their monthly payments and bills.

Universal Support currently helps with digital support, such as using a computer to make or maintain their claim, and assistance in budgeting and managing their finances.

DWP will enter into the new partnership with Citizens Advice immediately, and

they will run their developing service alongside local authorities until 31 March 2019, when they will deliver the full service solely from April 2019.

DWP will provide £39 million of funding from April 2019 to Citizens Advice and Citizens Advice Scotland to provide this service. DWP will fund Citizens Advice and Citizens Advice Scotland a further £12 million to set up delivery in the run up to April 2019 to ensure a smooth transition to the new delivery model. This funding is from Universal Support's £200 million budget, which was launched in 2015.

Last year, the Citizens Advice network in England and Wales helped more than 2.6 million people through their face-to-face, phone and online advice services. They are located in over 2,500 locations and have over 29,000 trained volunteers and paid staff. Citizens Advice Scotland helped over 295,000 people, has over 3,200 staff and volunteers, and operates from almost 300 locations.

Follow DWP on:

# Press release: New legislation to ensure tips and gratuities go to employees

While most employers act in good faith, in some sectors evidence points towards poor tipping practices, including excessive deductions being made from tips left by customers.

New legislation, to be introduced at the earliest opportunity, will set out that tips must go to the workers providing the service.

Unemployment is at its lowest since the 1970's and wages are rising. This legislation will ensure workers get the tips they deserve and give consumers reassurance that the money they leave in good faith to reward good service is going to the staff, as they intended — ensuring that hard work is rewarded.

## News story: Wearable technology for injury prevention — market exploration

The Defence and Security Accelerator (DASA) are scoping the potential for an

innovation competition addressing injury prevention in the British Army by means of wearable technology. We would like to engage the market to explore market interest and to aid the scope and design of a potential future competition in advance of launch. This will provide us with an understanding of what already exists for injury prevention that can be adapted for military use as well as truly novel solutions.

#### **Background**

A study in December 2017 showed that 19.8% of personnel were medically downgraded. Of the physical injuries represented in this figure the most common were musculoskeletal injury (MSKI), environmental injury (from heat and cold) and noise induced hearing loss (NIHL). As with any organisation requiring a physical presence there is an irreducible minimum. The best sports teams work with a 7 to 12% margin for all illnesses and this accords with Commander Field Army's target of 90% deployability. In addition to the human cost behind these figures the rehabilitation of manpower capability accounts for over £100 million per annum.

The British Army is seeking rapid innovations to improve the deployability and overall health of service personnel through the use of data science and technology. The aspiration is to employ practical sensors (wearable technology) that will provide indicators and warnings prior to injury; to allow for early intervention and prevention of injuries.

The three focus areas for this market exploration are:

- 1. MSKI prevention: MSKI is recognised as the leading cause of medical discharge in the British Army. The study showed that 61% of the Army's non deployable personnel were as a result of MSKI, of which the average soldier took 9.5 months to fully recover
- 2. environmental injury prevention: heat and non-freezing cold injuries (NFCI) accounted for 2.5% of downgraded service personnel
- 3. NIHL prevention: 5% of service personnel downgraded were due to NIHL, an increase on the previous year

All three areas are significantly impacting the operational effectiveness of the British Army notwithstanding the personal impact on our personnel.

#### What we want

We are interested in potential solutions that utilise science and technology as a means to prevent, not treat, injury in service personnel. We are looking for novel methods to provide early warning or prevention methods for physical injury, specifically using practical wearable technology.

We are also interested in ideas involving novel approaches to the data management and subsequent identification of issues using existing technology.

In the long term any technology must be scalable across the whole force, and should be compatible with the realities of military usage, such as robustness, and cyber security.

We are interested in potential solutions that aim to address any or all of the areas at any level of maturity, particularly those that are at a higher technology level which could be trialled within 6 months. Potential solutions should be presented by teams with the experience and knowledge necessary to establish sound scientific evidence for any potential technology.

By completing the Capability Submission Form neither the Government nor yourselves are committing to anything, but your submissions will be used to help focus the direction of the work and the requirements for a possible themed call in this area in the future.

#### What we do not want

We are not interested in literature reviews, paper-based studies, preventative medicine, non-technical solutions or marginal improvements to existing capabilities.

We are not interested in static scanning technologies or invasive technologies.

We are not interested in any novel theories for biomarkers or proxies for emerging issues which do not have a sound established scientific basis in the literature.

### How to submit a Capability Submission Form

Complete the attached short form

<u>Capability Submission Form for Wearable Technology</u>
(ODT, 867KB)

, noting the word limits, and then email it to <a href="mailto:accelerator@dstl.gov.uk">accelerator@dstl.gov.uk</a> by midday 19 October 2018.

Please only provide details of one product or capability per form. If you have a number of potential solutions then please submit multiple forms.

If you have any questions then please email <a href="mailto:accelerator@dstl.gov.uk">accelerator@dstl.gov.uk</a> with Wearable Technology in the subject line.

### How we use your information

Information you provide to us in a capability submission form, that is not already available to us from other sources, will be handled in-confidence. By submitting a capability submission form you are giving us permission to keep and use the information for our internal purposes, and to provide the information onwards, in-confidence, within UK Government. DASA will not use or disclose the information for any other purpose, without first requesting permission to do so.