

## [Press release: Saltash Tunnel gets hi-tech safety upgrade](#)

New technology will be installed in the Saltash Tunnel over the coming months to ensure the safety of thousands of drivers who use the route in Cornwall.

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## [News story: Aircraft Accident Report AAR 2/2018 – C-FWGH, 21July 2017](#)



[Aircraft Accident Report 2/2018](#) was published on 21 November 2018.

It concerns the serious incident to Boeing 737 (C-FWGH) which took off with insufficient thrust for the environmental conditions and struck an obstacle after lift-off at Belfast International Airport on 21 July 2017.

Published 21 November 2018

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## [News story: October 2018 Transaction Data](#)



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In October:

- HM Land Registry completed more than 1,886,000 applications to change or query the Land Register
- the South East topped the table of regional applications with 434,514

HM Land Registry completed 1,886,737 applications in October compared with 1,648,666 in September and 1,740,068 last October, of which:

- 405,776 were applications for register updates compared with 376,588 in September
- 947,082 were applications for an official copy of a register compared with 788,359 in September
- 238,784 were search and hold queries (official searches) compared with 213,568 in September
- 21,848 were postal applications from non-account holders compared with 22,838 in September

## Applications by region and country

| Region/country                   | August applications | September applications | October applications |
|----------------------------------|---------------------|------------------------|----------------------|
| South East                       | 402,692             | 377,136                | 434,514              |
| Greater London                   | 327,388             | 310,343                | 354,278              |
| North West                       | 196,595             | 189,484                | 211,584              |
| South West                       | 173,062             | 158,954                | 181,198              |
| West Midlands                    | 149,801             | 141,033                | 164,722              |
| Yorkshire and the Humber         | 135,462             | 129,227                | 146,736              |
| East Midlands                    | 125,704             | 118,340                | 138,230              |
| North                            | 82,370              | 76,485                 | 88,613               |
| Wales                            | 81,297              | 77,032                 | 87,888               |
| East Anglia                      | 72,476              | 70,494                 | 78,836               |
| Isles of Scilly                  | 52                  | 56                     | 68                   |
| England and Wales (not assigned) | 75                  | 82                     | 70                   |
| <b>Total</b>                     | <b>1,746,974</b>    | <b>1,648,666</b>       | <b>1,886,737</b>     |

## Top 5 local authority areas

| Top 5 local authority areas | August applications | Top 5 local authority areas | September applications | Top 5 local authority areas | October applications |
|-----------------------------|---------------------|-----------------------------|------------------------|-----------------------------|----------------------|
| Birmingham                  | 26,892              | Birmingham                  | 26,138                 | Birmingham                  | 29,660               |
| City of Westminster         | 23,912              | City of Westminster         | 23,098                 | City of Westminster         | 27,143               |
| Leeds                       | 20,833              | Leeds                       | 20,393                 | Leeds                       | 22,448               |
| Cornwall                    | 18,367              | Manchester                  | 17,318                 | Cornwall                    | 18,933               |
| Manchester                  | 17,578              | Cornwall                    | 17,024                 | Manchester                  | 18,026               |

## Top 5 customers

| Top 5 customers       | August applications | Top 5 customers       | September applications | Top 5 customers       | October applications |
|-----------------------|---------------------|-----------------------|------------------------|-----------------------|----------------------|
| Enact                 | 56,544              | Enact                 | 50,715                 | Enact                 | 58,531               |
| Infotrack Limited     | 30,749              | Infotrack Limited     | 34,155                 | Infotrack Limited     | 36,857               |
| O'Neill Patient       | 27,267              | O'Neill Patient       | 25,931                 | O'Neill Patient       | 29,191               |
| Optima Legal Services | 24,984              | Optima Legal Services | 23,915                 | Optima Legal Services | 27,833               |
| Eversheds LLP         | 20,019              | TM Group (UK) Ltd     | 20,848                 | HBOS plc              | 23,019               |

[Access the full dataset on data.gov.uk](#)

## Next publication

Transaction Data is published on the 15th working day of each month. The November data will be published at 11am on Friday 21 December 2018.

Published 21 November 2018

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[News story: Have your say in our customer communications survey](#)



Today we have launched a [customer communications survey](#). The survey gives you the opportunity to tell us your views on our communications.

Customer opinions and feedback are important to us. They allow us to make improvements and ensure our communications are relevant and meaningful.

The survey will be open for 3 weeks and will close at 5pm on Wednesday 12 December. It will take approximately 8 to 10 minutes to complete.

We want as many views from our customers as possible. We welcome you sharing the survey with colleagues who would be interested in participating.

In the survey, there is the opportunity for you to help us test our plans for future improvements.

If you experience any technical issues, please contact [Branding.ESFA@education.gov.uk](mailto:Branding.ESFA@education.gov.uk).

We will analyse all findings from the survey and report on the main findings and the actions we plan to take.

Thank you for your time in completing the survey.

Published 21 November 2018

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## [News story: Fatal accident at Stoats Nest Junction](#)

In the early hours of Tuesday 6 November 2018, a member of railway staff died when he was struck by a train at Stoats Nest Junction, between Purley and Coulsdon South stations on the main line from London to Brighton.

The member of staff had been contracted to carry out protection duties in connection with engineering work on the railway. This involved placing red lamps and detonators (explosive audible warning devices) on two tracks (the

up and down slow lines). After completing this duty, at around 00:27 hrs, the staff member was walking south along the down slow line when he was struck by a passenger train which had crossed over from the down fast line to the down slow/Redhill line at Stoats Nest Junction, and was travelling at about 70 mph (113 km/h).

The RAIB's investigation will identify the sequence of events which led to the accident and will consider:

- the reasons why the member of staff was in the place where he was struck
- the arrangements in place for his protection while he was carrying out his duties
- the risks associated with the protection of engineering work on the line
- any underlying management factors

Our investigation is independent of any investigation by the railway industry, the [Office of Rail and Road](#), or the British Transport Police.

We will publish our findings, including any safety recommendations, at the conclusion of our investigation; these will be available on our RAIB website.

You can [subscribe](#) to automated emails notifying you when we publish our reports.