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<u>Weekly Road Report - West End Ward</u> #dundeewestend



DUNDEE CITY COUNCIL - WEEKLY ROAD REPORT

REPORT FOR WEEK COMMENCING MONDAY 7 FEBRUARY 2022

Perth Road between Glamis Road and Seymour Street — rolling 2 way temporary traffic lights for 3 weeks starting Monday 7 February for City Fibre works.

Lochee Road (Smellies Lane to North Marketgait) — closed eastbound from Monday 7 February for 4 days for Virgin Media work.

Forthcoming Roadworks

Westgrove Avenue (Farington Street to 8 Westgrove Avenue) — closed from Tuesday 15 February for 4 days for Scottish and Southern Energy Network work.

Riverside Drive (near Wright Avenue) — overnight (6.00pm to 6.30am) and offpeak temporary traffic lights from Monday 21 February for 2 weeks for Energy Assets gas service connection.

Westgrove Avenue — road closure between Perth Road and Blackness Road for 6 days starting Monday 28 February for City Fibre works.

Shaftesbury Road — road closure between Perth Road and Seymour Street for 8 days starting Monday 28 February for City Fibre works.

Strawberrybank (Magdalen Yard Road and Perth Road) — closed from Monday 14 March for 6 days for City Fibre works.

Osborne Place (Magdalen Yard Road and Perth Road) — closed from Monday 21 March for 6 days for City Fibre works.

Magdalen Yard Road - 2 way temporary traffic lights from Monday 21 March for 3 days for City Fibre works.

Shepherd's Loan (Magdalen Yard Road and Perth Road) — closed from Monday 28 March for 6 days for City Fibre works.

Home Heating Support Fund



Many residents have highlighted concerns about soaring heating bills, so it is good to have been advised of the Home Heating Support Fund which is open until 31st March.

Residents cannot apply directly, but they should contact Advice Direct Scotland for free on 0808 800 9060 or visit www.advice.scot, and trained advisers can assess their eligibility and refer them if appropriate.

Even if they are not eligible, Advice Direct Scotland can offer free advice on energy and debt issues.

Targeted funding from the Home Heating Support Fund will reflect each individual's circumstances, with extra support available for households where

one person is over 75, they rely on electric heating, or live in a remote or island community.

Payments start at £100, rising to £500 to clear outstanding debt, with the money paid directly to suppliers on behalf of the household.

Eligibility is based on households which are 'self-rationing' their energy, meaning those who are deliberately limiting their energy use so that they can afford to spend money on other goods or services. This could be as a result of home-working or home-schooling due to the pandemic.

More information on the Home Heating Support Fund is available here — www.homeheatingadvice.scot

<u>Super-fast broadband - Menzieshill</u> Road #dundeewestend



I am grateful to the Menzieshill Road resident who contacted me recently to say that the work by City Fibre to install super-fast broadband infrastructure in Menzisehill Road had covered only part of the street, which would leave the remainder of the street without access to the system should they wish it as it becomes available.

I contacted the City Council about this and it appears this error by City Fibre was due to a misunderstanding about what pavements were adopted by the local authority. It is now the case that the whole of Menzieshill Road's pavements are adopted.

I have now had the following feedback from the council :

"There had been a miscommunication between City Fibre and someone from within Dundee City Council which has now been clarified. City Fibre plan to return

In addition to Menzieshill Road, I have assisted a number of residents with issues around the work by City Fibre and quality of pavement reinstatement and I am happy to speak with any residents with any issues around this work.

Recycling calendar improvement proposal



"I'd like to suggest an improvement on how the Council informs residents about the dates when the various refuse bins are collected.

At the moment, as you will know, the Council mails out a card calendar, and on their website you can view or download an electronic version of the same card (https://my.dundeecity.gov.uk/service/bin_collection_calendar).

My suggestion is that they also provide a link on this page to a file that can be downloaded and then imported into an electronic calendar — the .ics format is commonly used for this purpose. This would be a progressive, useful, and not difficult addition to the service.

I did a quick search on other council sites, and the first one I found, Stirling Council, supported .ics as well as the card approach, so my suggestion is not fanciful."

I raised this with the council's waste services manager who raised it with the IT department to see if this was possible — and it is! Here's the helpful response from the waste services manager :

"IT has advised that this is possible and we shall submit an IT bid to have this completed."