

Assisted bin collections information

Useful update from the Celebrate Age Network :

Did you Know? ...Assisted Refuse Collections

Did you know that anyone aged over 70 is entitled to have back door assistance to take out and put back their bins for collection?

This means that your bins will be put out for collection and brought back in again once emptied by staff.

This service is only available for general waste (grey) bins, paper and card (blue) bins and metals, plastics and cans (burgundy) bins. Assisted collection services are not available for garden waste (brown) bins or food waste bins.

This service also applies to those burgundy bins still in use for mixed glass.

There is no qualification criteria if you are 70 or over. If you are aged under 70, but have a health issue which means you struggle to take the bins out, there are some health criteria which you must meet in order to receive the service.



To find out more about this service, please contact Dundee City Council on 01382 434000.