

Arrangements on postal services

Hongkong Post today (April 29) announced that, starting from May 4, all post offices (including mobile post offices) will resume their normal business hours. In parallel, mail collection from posting boxes will also return to a daily basis while mail delivery service will be maintained Monday through Saturday. As operation of passenger services at Hong Kong International Airport has not fully resumed, the business hours of the Airport Post Office will be maintained at 8am to 4pm from Monday to Saturday and it will be closed on Sundays and public holidays.

Various measures on social distancing and infection control will be adopted at all post offices, such as body temperature checks for access to post offices, provision of hand sanitisers, use of sanitising floor mats, arrangements on crowd control and enhanced cleaning of public facilities.

In view of insufficient conveyance capacity arising from the substantial reduction in flight frequencies by airlines, outbound mail services are still affected. Members of the public may refer to the Hongkong Post website at www.hongkongpost.hk/en/about_us/whats_new/service_delay_suspension/index.html for the latest announcements.

For any enquiries, please call the Hongkong Post Enquiry Hotline at 2921 2222.