

Arrangements in collecting consumption vouchers via Octopus

Attention duty announcers of radio and television stations:

Please broadcast the following message as soon as possible and repeat it at suitable intervals:

As Tropical Cyclone Warning Signal No. 8 or above is now in force and will remain in force at least until 4pm today (July 17), the Consumption Voucher Scheme Secretariat at 17/F, Pioneer Centre, 750 Nathan Road, Mong Kok, Kowloon, is suspending service today. The Secretariat will contact those with appointments for service today to reschedule their bookings.

A Government spokesman said that some members of the public receiving both the first and second instalment vouchers through Octopus were not able to collect the second instalment yesterday (July 16) as their cumulative "eligible spending" has not reached the required target.

For those who want to check their cumulative "eligible spending" amount or enquire about the collection of consumption vouchers by Octopus, they can do so via the Octopus mobile app, Octopus hotline 2969 5588, Octopus website (voucher.octopus.com.hk/en/form/enquiry), or the Octopus Service Points at MTR stations.

Relevant members of the public whose cumulative "eligible spending" has reached \$3,000 by the end of this month will be disbursed with the second instalment, i.e. \$2,000 vouchers (Note), on the 16th of the following month, and so on. The cumulative spending requirement has to be met by October 31 this year at the latest.

For those who have no remaining balance in their Octopus cards but their cumulative "eligible spending" has still not reached the required target, they could top up their Octopus card to make "eligible spending". They will be disbursed with the second instalment voucher on the 16th of the following month after the eligible spending target is met.

The public may visit the Consumption Voucher Scheme website (www.consumptionvoucher.gov.hk) or call the hotline 18 5000 for enquiries about the Scheme.

Note: Persons who receive vouchers in half value (i.e. eligible persons who come to live in Hong Kong through different admission schemes and to study in Hong Kong) will be disbursed with the second instalment voucher of \$1,000 after their cumulative eligible spending has reached \$1,500.