

Arrangements for Highways Department's public services

To align with the Government's announcement that public services will fully resume, the Highways Department announced today (February 17) that its public services will be back to normal from tomorrow (February 18).

The Highways Department will continue to implement various social distancing and precautionary measures, which include introducing flexible working hours and lunch hours, adjusting meeting arrangements and arranging for cleaning service contractors to strengthen the cleaning work at different offices.

For any suggestions, enquiries or complaints on the services, members of the public may continue to call the 24-hour hotline 2926 4111 or call 1823. Members of the public may also contact the Highways Department by email or fax. Details are as follows:

Email addresses:

enquiry@hyd.gov.hk (for enquiries)

complaint@hyd.gov.hk (for complaints)

Fax numbers:

2714 5216 (for enquiries)

2187 2243 (for complaints)