

Accreditation of two ISO certifications in information security and privacy management bestowed to "iAM Smart" (with photos)

The Office of the Government Chief Information Officer (OGCIO) held its 17th Technology Forum at the Hong Kong Productivity Council (HKPC) today (October 13) and announced that the one-stop personalised digital services platform "iAM Smart" has been awarded two ISO certifications. The forum, under the theme "'iAM Smart': An Enabler to Better Serve Citizens and Businesses", attracted over 500 participants from government departments and innovative and technology (I&T) sector.

The OGCIO announced in the forum that the "iAM Smart" services have passed the relevant certification audits of the Information Security Management System (ISMS) and Privacy Information Management System (PIMS), and have been awarded the ISO/IEC 27001:2022 and ISO/IEC 27701:2019 certifications respectively. The Government Chief Information Officer, Mr Tony Wong, said at the certification presentation ceremony, "The recognition of 'iAM Smart' being awarded international standard certifications in both information security and privacy management will strengthen the confidence of the public in using 'iAM Smart', and encourage more online service providers to deliver safe and reliable online services through the platform, allowing the public to use the services with ease."

ISO/IEC 27001:2022 and ISO/IEC 27701:2019 are international standards for information security management systems and privacy information management systems formulated by the International Organization for Standardization and the International Electrotechnical Commission, which aim to provide a comprehensive framework that outlines the requirements related to the establishment, implementation, maintenance and continuous improvement of the system. The accreditation bestowed to "iAM Smart" services confirms that the OGCIO has formulated and implemented comprehensive information security and privacy management measures, and has adopted integrated management processes to ensure that relevant measures could meet the requirements of the certifications consistently.

During the forum, the OGCIO also introduced the latest progress of the comprehensive upgrade of the "iAM Smart" platform, including the newly launched "iAM Smart" version 3.1.0 which allows users to instantly browse various kinds of practical daily information, as well as other new features to be launched gradually next year, such as simplifying the registration process; listing online services of different categories by service themes; simplifying the service usage process; and using the "Consented Data Exchange Gateway" to enable the public to authorise the use of information collected by other departments when accessing different services, obviating their needs to input or submit the same information repeatedly.

Mr Wong also expressed his gratitude to 28 information technology (IT) solution providers who have provided system development support to various projects adopting "iAM Smart", recognising their contributions and support in promoting wider adoption of "iAM Smart" in public services. For details of the "iAM Smart" IT solutions and service providers, please visit (www.ogcio.gov.hk/en/our_work/business/community/iamsmart-it-services-providers/).

Since its launch in late 2020, "iAM Smart" has nearly 2.4 million registrations. Providing users with a reliable identity verification function, "iAM Smart" enables them to access 300 government, public and private online services, conduct online transactions and perform digital signing with legal backing in an easy and secure way. The Government has been committed to promoting the upgrade of "iAM Smart", with the objective to provide one-stop digital services by fully adopting "iAM Smart" in 2025 and realise the goal of a "single portal for online government services".

Today's Technology Forum was organised by the Smart Government Innovation LAB (Smart LAB) under the OGCI0 in collaboration with the HKPC, Cyberport and the Hong Kong Science and Technology Parks Corporation. In today's Forum, 11 technology companies shared their "iAM Smart" solutions and products to help government departments keep abreast of the latest trends. Representatives from the OGCI0 and the Education Bureau also shared examples of how to enhance public services through "iAM Smart".

Since its establishment in 2019, the Smart LAB has been actively connecting government departments with the I&T sector, particularly local start-ups and small and medium-sized enterprises, to foster a close partnership between the two sides. The Smart Lab regularly organises different promotional activities, including Technology Forums and technology exchange workshops for government departments and the industry, with a view to encouraging and helping government departments to introduce and apply innovative technology products and solutions, which could in turn facilitate more business matching, achieving a win-win situation.

The technology forums so far have attracted over 6 000 participants from more than 60 different bureaux and departments, and about 600 public and private organisations and enterprises. For more details, please visit the thematic website www.smartlab.gov.hk/en/index.xhtml.



