

About 95 000 people successfully updated their stored value facility account registration records to receive consumption vouchers in April

The Government announced on March 7 the details of Phase I of the new round of Consumption Voucher Scheme (CVS) of 2022, under which \$5,000 consumption voucher will first be disbursed to eligible people using the registration information of the 2021 CVS within April (Note). If the previously registered stored value facility (SVF) account of a person has become invalid, including Octopus cards which have been lost/refunded, he/she had to update their SVF account registration records on or before March 25 in order to receive the consumption voucher under Phase I in April together with more than six million other eligible people who do not need to update their SVF account information.

A Government spokesman today (March 28) said that as at March 25, about 95 000 people have successfully updated their SVF account registration records.

The spokesman reminded people that if their SVF accounts previously registered under 2021 CVS are still valid, they do not need to do any registration or other procedures.

For people whose previously registered SVF accounts have become invalid, if they were unable to submit applications for updating their SVF account by the deadline of last Friday (i.e. March 25), they can still make applications. However, it is unavoidable that there will be delay in receiving the consumption vouchers due to the processing time required. The channels for updating their SVF account registration records are as follows:

- Download the "application form for amendment of stored value facility account" from the Consumption Voucher Scheme website (www.consumptionvoucher.gov.hk) or call 18 5000 to obtain the form by post, email or fax, and send the completed form together with a copy of the Hong Kong identity card to the "Consumption Voucher Scheme Secretariat at P0 Box 185000, General Post Office, Hong Kong". It is not necessary to affix stamps on the envelope if posted locally (the Government will bear the postage).
- For Octopus users, they may amend their registration records through the hyperlink provided in the CVS website. JoyYou card holders may also call the Octopus hotline 2969 5500 if they need to make such amendment.

Since the voucher will be disbursed to the registered Octopus card of the registrant according to the registration record, the Government spokesman specifically reminded people who receive vouchers via Octopus to keep safe custody of their Octopus cards to avoid loss or inconvenience due to loss of the cards.

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People who have any questions about the Scheme may visit the CVS website or call the hotline 18 5000.

Note:

For people who chose to collect the vouchers via AlipayHK, Tap & Go and WeChat Pay HK, they will receive a \$5,000 voucher with validity until October 31 via the same SVF account in April.

For people who chose to receive the voucher via Octopus, they will receive the voucher in two instalments. The first voucher of \$4,000 will be disbursed on the same day in April as the other three e-wallets. The second voucher of \$1,000 will be disbursed on the 16th of the following month when the total cumulative "eligible spending" has reached \$4,000. The relevant total cumulative "eligible spending" requirement must be reached by October 31 at the latest.