

About 3 million people collecting consumption vouchers via Octopus to receive last \$1,000 voucher on December 16

A government spokesman today (December 13) said that about 3 million people who collected the first consumption voucher via Octopus on August 1 and whose cumulative total "eligible spending" has reached \$4,000 by the end of November will receive the remaining \$1,000 voucher on December 16. They will also successively receive SMS notifications on the disbursement on that day. The relevant people may collect the vouchers by tapping the card at the Subsidy Collection Points of the Public Transport Fare Subsidy Scheme, designated convenience stores and supermarkets, Octopus Service Points or via the Octopus mobile app.

According to the consumption voucher disbursement arrangement, people collecting the vouchers via Octopus whose "eligible spending" reached \$4,000 within the fourth to seventh month after the first voucher was disbursed will have the last \$1,000 voucher disbursed on the 16th day of the following month after the target was achieved. In other words, for people who received the first voucher through Octopus on August 1, even if their cumulative total "eligible spending" did not reach \$4,000 by the end of November (i.e. four months after the first voucher disbursement), they still have time to spend with the vouchers. As long as their cumulative total "eligible spending" reaches the target by the end of February next year (i.e. seven months after the first voucher disbursement), they may still receive the last \$1,000 voucher on March 16 next year. The relevant people may enquire about their cumulative total "eligible spending" and whether they can collect the last \$1,000 voucher on December 16 through the following methods:

- Octopus mobile app
- Octopus website (voucher.octopus.com.hk)
- Octopus customer service hotline: 2969 5500

Meanwhile, the spokesman reminded people who received the first and second vouchers respectively on August 1 and October 1 via AlipayHK, Tap & Go or WeChat Pay HK that the validity period of their vouchers will expire concurrently on December 31. The unused voucher value will automatically become invalid after the expiry date.

The public may browse the apps and websites or call the following hotlines of the relevant stored value facility operators to enquire about how to use the vouchers, the value of the vouchers disbursed, unspent/uncollected voucher balance, expiry dates, and more:

- AlipayHK: 2245 3201

- Octopus: 2969 5500
- Tap & Go: 2888 0000
- WeChat Pay HK: 3929 1666

â€‹ The public may visit the Consumption Voucher Scheme website (www.consumptionvoucher.gov.hk) or call the hotline 18 5000 for enquiries if they have any questions about the Scheme.