

# 6 things to know about our performance in 2018-19

## **1. Supporting the UK economy**

There are now more than 4.2 million companies on the register. Information from the [Companies House register](#), which is free and available online, was accessed over 6.8 billion times this year.

Company data underpins confidence in the UK economy, is used by all sectors of society for important decision making and supports law enforcement in the fight against economic crime.

## **2. Transforming our organisation**

Our organisational wide transformation programme started this year and we've already made some good progress against our strategic goals.

We're working on a range of new digital services and have extended the range of accounts that can be submitted digitally by introducing a service for filing small full accounts.

## **3. Planning for the future**

We've continued to work collaboratively with colleagues across government to prepare for upcoming legislative change. These changes include the 5th Money Laundering Directive, Limited Partnership Reform and a new beneficial ownership register of overseas entities that own UK property.

Reforming how we operate to better support the UK economy, enhance the value of our information and expand our role in combatting economic crime has also been a major focus this year. Working with [BEIS](#), we've developed and launched a consultation on corporate transparency and register reform.

As we move into next year, we'll be considering the responses, developing proposals and preparing new legislative measures that will enable us to reform Companies House.

## **4. Building a high-performance culture**

We achieved an engagement score of 69% in the [2018 Civil Service People Survey](#). This is a 3% increase on last year and made us the top scoring Civil Service department for organisations of 400 to 999 employees.

In line with this, we're the first organisation in Wales to be awarded the [Mind gold standard](#) for our commitment to promoting mental health in the

workplace.

We also successfully retained the Investors in People gold standard and have been recognised for [our work in employee engagement and wellbeing](#), and diversity and inclusion, with a variety of award nominations.

## **5. Helping our local communities**

We're committed to having a positive impact on the local community, and this year we recorded our highest number of employee volunteers. 41% of our colleagues took part in 501 volunteer days with a wide variety of local organisations.

Our fantastic employees raised £10,494.26 for charity through fundraising efforts including:

- Children in Need
- Mental Health Awareness ribbons
- Cupcake Day for Alzheimer's
- a charity bike ride for Cancer Research Wales

## **6. Celebrating success**

We're particularly proud to have won awards across a wide range of activities this year. These include:

- Wales HR Awards – Employer of the Year
- Investors in People – Gold standard
- CIPD Wales – Winner, best engagement initiative
- Chwarae Teg Fair Play – Silver award
- Disability confident – Level 2
- Mind Index – Gold standard
- Customer Service Excellence